



BLACHOTRAPEZ sp. z o.o.
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Tax ID No. (NIP) 676-243-17-30,
Statistical ID No. (REGON) 121387287

WARRANTY CARD

No.



PRODUCT INFORMATION:

WZ order numer:

Product:

Material/ colour:

Date of sale:

Purchase document:

Warranty, transport, storage and maintenance conditions for the stone-coated roofing sheets as well as installation recommendations are available at www.btrsistemas.eu
Moreover, the Customer was informed about the instructions before the purchase, and this information was delivered at the moment of the purchase of the goods, as well as on the exit delivery note, and on the Product sticker on the back of the invoice.

BLACHOTRAPEZ
provides a 60-year warranty

Blachotrapez provides a 60-year guarantee on the perforation of the coated steel sheet roofing (hereinafter referred to as the Product), including a 35-year guarantee on delamination of the surface coating.

WARRANTY TERMS AND CONDITIONS

1. The Warranty is valid from the date of releasing the Product from the Blachotrapez warehouse, within the territory of the European Union, and within the territory of the countries with similar climatic conditions. This excludes the regions below the 46th parallel south. For areas not covered by this Warranty, individual terms and conditions of warranty protection may be established. **2.** Installation of the covering should be carried out in accordance with the applicable standards, technical and construction regulations and good building practice. **3.** Only damage resulting from a quality defect in the Product and not resulting from normal use is covered by the Warranty. **4.** The Warranty is valid for defects in the amount not less than 5% of the total area of the purchased sheet. **5.** The Warranty covers Products that have been installed with a minimum slope in accordance with the relevant Installation Instructions and the Product Data Sheet available at www.btrsyste.ms.eu. The structure of the building should ensure free water drainage from the surface of the Product. **6.** Blachotrapez recommends that the Buyer purchases all the necessary materials to carry out one investment in one order. This is because you may get different shades and structures when ordering extra Product later. Slight differences in the shade of the Products, the intensity of the colour of the coating of stone particles and their size are natural and beyond the control of the Manufacturer. **7.** Under the conditions of moisture, a chemical process takes place, which manifests itself in the form of a cyclical, short-term, light-colored coating. This phenomenon does not affect the quality of the coating and is desirable in order to stabilize its parameters. Therefore it is not subject to a claim. This process can occur as soon as the Product comes into contact with moisture and then disappears spontaneously over time. **8.** Before installation, compare the shades of the individual sheets and flashings. **9.** Only use accessories supplied by BLACHOTRAPEZ for installation of the Product. **10.** In order to assert claims under this Warranty, the Buyer should inform BLACHOTRAPEZ in writing about the occurrence of the defect within 14 days from the date of discovery under pain of losing the Warranty. **11.** BLACHOTRAPEZ's liability under the Warranty shall only cover the delivery of a defect-free Product to the Buyer or the reimbursement of the sales price for the defective Product, taking into account the loss of value in proportion to the period of use with the simultaneous return of the defective Product by the Buyer. The choice of how to settle the claims remains with BLACHOTRAPEZ. Other types of claims are excluded to the extent permitted by law. **12.** BLACHOTRAPEZ shall not be liable for any direct or indirect losses or additional damages resulting from the defect to which the Warranty applies. The Purchaser's claims for damages resulting from a physical defect after the Product has been released, other than damages arising in the Product itself, are excluded. **13.** Within 30 days from the date of filing a complaint, BLACHOTRAPEZ shall present its position on the consideration of the complaint, the manner and principles of its consideration, in writing or by telephone, and in the case of its disregard, shall provide the Buyer with reasons for such decision. **14.** The granting of the Warranty excludes the Seller's liability for defects. The Warranty does not exclude, limit or suspend the rights of the buyer arising from Article 22 (1) of the Civil Code. **15.** The Buyer is obliged to ensure access to the roof in a safe manner for inspection by a Blachotrapez representative. In case of failure to fulfil the obligation referred to in the previous sentence, Blachotrapez reserves the right to dismiss the complaint. **16.** The correct assembly instructions, instructions for transport, storage and maintenance of sheet, Product Card, and Raw Material Card are all integral parts of the Warranty conditions.

EXCLUSIONS

1. The Warranty does not apply if the Product has been exposed to aggressive chemicals, smoke, soot, cement, copper and liquid dripping from a surface covered with copper, as well as to reactions with other structural elements. **2.** The Warranty does not cover defects in the Products resulting from improper transport, cutting, assembly, use, maintenance, as well as biological growth (e.g. moss, algae, lichen), chemical agents (including compounds present in the atmosphere), high temperature, mechanical damage, fire and other force majeure events. **3.** The Warranty does not cover damage and defects caused by installing the Product on a wrong substrate and damage to the roof surface structure. **4.** The Warranty does not cover a change in the aesthetics of the Product (difference in shade and colour intensity of the coating and stone particles) and is limited exclusively to maintaining the leading characteristics, in particular resistance to perforation due to corrosion. **5.** The Product with any signs of assembly activity is not subject to return. **6.** The Warranty does not apply to Blachotrapez products that have been processed or modified by entities other than the Guarantor. **7.** After the release of the Product, Blachotrapez shall not be liable for any missing elements or damage.

TRANSPORT AND STORAGE

1. Exercise particular caution when handling steel sheets. Sliding the sheets on top of each other or dragging on the substrate can damage the coatings. **2.** Under normal conditions, the Product in its original packaging can be stored for about three weeks from the date of release from the Blachotrapez warehouse. After this time, it is necessary to separate the sheets from the ground by at least 30 cm, store the Product in a dry and airy place with a slope allowing water to drain off freely. The stored Product requires periodic inspections and visual evaluation in order to eliminate any burns or other damage. Maximum storage period under the above conditions up to six months from the date of release of the Product from the Blachotrapez warehouse. **3.** The Product should be stored in a dry place with a constant temperature, protecting it from excessive moisture and air temperature changes. Failure to do so may cause stains on the Product. The Product should be stored by isolating it from aggressively reacting materials, without exposing the sheet to direct sunlight and water (possibility of sheet scalding). **4.** If it is necessary to store the Product for a short period of time (e.g. during assembly work) in the open air, the sheets must be angled (in accordance with the direction of the profiling) to allow the moisture to drain off freely from the sheet surface. The sheets must be permeable to air. **5.** Ensure that the entire surface of the sheet is permeable to air during storage.

CUTTING THE SHEET

It is not allowed to use tools causing thermal effect (sudden increase in temperature), such as angle grinders, to cut through the sheet metal. Suitable tools for this purpose are sheet metal scissors, the so-called guillotine or a low-speed circular saw with a suitable blade for cutting sheets. The use of shears or guillotines with hardened cutting edges is recommended. Make sure that the equipment used for assembly is in good condition and does not cause any material damage.

MAINTENANCE

1. The coating changes after exposure to climatic conditions in a specific environmental classification. To keep the coatings in the best possible condition, it is necessary to systematically wash and maintain the metal sheet and isolate the Product from contact with materials that cause corrosion or high levels of contamination during the whole period of warranty protection. **2.** Unwanted changes in the appearance or quality of the sheet may result from exposure of the Product to particularly harsh or severe climatic conditions, such as high levels of UV, direct emissions of harmful fumes or rain-repellent deposits acting on the roof surface. **3.** After the installation of the sheet metal, special attention should be paid to damage to the covering and remove all swarf, rivets, screws and various building waste. **4.** Any corrosion outbreaks that are found must be immediately treated with a repair kit. **5.** It is recommended that after 1 year of use, the roof should be inspected to determine the degree of wear and tear of the sheet metal, to maintain any damage, to remove dirt and deposits. It is also recommended to wash of dirt deposits that are not cleaned naturally (as a result of water run-off). The frequency of cleaning and maintenance of the roof should depend on the rate at which it gets dirty, the type of deposits and the environment in which the roof is installed. Use only dedicated detergents and preserving agents to clean and maintain the sheets. The buyer is obliged to document the fact that the maintenance work has been carried out and to submit a proof of the maintenance work at every request from Blachotrapez. It is recommended that the roof maintenance work be carried out by professionals in this type of tasks. **6.** Remove leaves, grass, soil and other objects from the surface of the Product. **7.** Clean areas where dirt and debris accumulates, clean the spots where the covering is not regularly washed away by rainfall, e.g. under stamps. **8.** The installation of the Product should be carried out in such a way as to limit walking on the already fixed sheets, due to the risk of damaging the coatings. **9.** When moving on the roof, only step on the panel ends, directly above the roof battens. Avoid stepping in the centre of the panels or at the top of the ribs. Special care must be taken to ensure that the soles of shoes are free from metal filings after the cutting and processing of the metal sheet, or other contamination. Chips and other impurities created during cutting metal sheets can stick to the soles of shoes and damage the coats. It is recommended to use shoes with soft soles. **10.** Do not walk on damp sheets for safety reasons, and due to the risk of damaging the surface coats of the Product.

To make use of the warranty, you must:

- 1.** Provide a correctly filled in and complete Warranty Card, containing the necessary details on the requirements and obligations of both the warrantor and the Customer.
- 2.** The Purchaser must present proof of purchase of the product. In the case of a purchase made through a Blachotrapez Distributor or Business Partner Branch, the Distributor or Business Partner Branch is obliged to complete the details required to identify the products sold, i.e. the invoice number of the sale to the end customer and the date of delivery to the end customer, under pain of charging the distributor with the costs of a recognised claim.
- 3.** Failure to comply with any of the points makes it impossible to start the process of recognition of the complaint, and thus constitutes grounds for its dismissal for formal reasons after an ineffective call to supplement the deficiencies within 1 month from the date of service of the call in question, subject to point 2, second sentence.

Failure to comply with the above recommendations may be a reason for rejecting any complaints. In case of any doubt, please do not hesitate to contact us by email serwis@blachotrapez.eu. In case of any differences in the interpretation of the warranty translation, the Polish version shall prevail.